

In the claims:

Please amend the claims as follows:

1-12 (Withdrawn)

13. (currently amended) A method of training a user of a self-service kiosk, the method comprising the steps of:

providing a self-service kiosk for providing ~~a service~~ one or more services to a user;
on or adjacent to the self-service kiosk, providing ~~the~~ an address of an online simulator;
and

providing at said address an online simulator simulating the function of said self-service kiosk, such that the user can be familiarized with, and trained in proper use of said self service kiosk.

14. (Currently Amended) The method of training a user of Claim 13 wherein providing said one or more services ~~said service~~ to a user requires said user to enter information or make selections relating to the one or more services provided by said simulator.

15. (Original) The method of training a user of Claim 14 wherein said information is provided by said user entering information in a predetermined format in one or more fields.

16. (Original) The method of training a user of Claim 14 wherein said information is provided or selections are made by said user selecting from one or more options as provided by the simulator.

17. (Currently amended) The method of training a user of Claim 13 wherein said address of ~~the~~ an online training facility is provided by a removable printed document.

18. (Original) The method of training a user of Claim 17 wherein said removable printed document is a business card.

19. (Original) The method of training a user of Claim 17 wherein said removable printed document is a receipt printed when required by said self-service kiosk.

20. (Original) The method of training a user of Claim 13 further comprising the step of providing a visual simulation of self-service kiosk peripherals other than a display.